

## **CANCELLATION / REFUND POLICY**

Training Sessions, Appointments, and Classes: All cancellations or schedule changes must be made 24 hours prior to starting time. Payment is required at the time of service. We accept cash, check, Venmo, or credit card (service fee). For your convenience, we can also securely store payment information in your account. Athletes will be charged the full amount of the session for no-shows and late cancellations.

The Forge Training Center Sports Camp and Clinic Refund Policy

- All Sports Camp cancellation/refund requests must be in writing and emailed to theforgetrainingcenter@gmail.com. Please include your child's name that is registered for camp and the session (s) that you are canceling. Phone requests will not be accepted.
- If cancellation is received two weeks before the start date of camp, all monies paid, except a 50% administrative fee, will be refunded. Please allow 14 days for processing. All refunds will be issued in the same way that you made payment for camp.
- No refunds will be provided less than two weeks prior to the start date of camp.